## **Student Award Notifications - FINAL**

## \*\*T4 Eligible with No Outstanding Eligibility Items:\*\*

Dear Student,

Great news! We reviewed your 2019-2020 federal financial aid eligibility and determined there are no outstanding items to resolve. South University is preparing to issue your Higher Education Emergency Relief Fund (HEERF) financial aid grant, as outlined in the CARES Act.

Based on your 2019-2020 FAFSA and resulting Institutional Student Information Report (ISIR), your Expected Family Contribution (EFC) is XXXXXX. Based on your EFC and your demonstrated eligibility to participate in the Title IV programs, you are eligible to receive \$XXXXXX in emergency financial aid funds. The emergency financial aid funds are awarded to students whose education has been disrupted due to the coronavirus.

We require your confirmation before we are able to release the funds which ensures that you are aware that the funds are for expenses related to the disruption of campus operations due to the COVID19 and that you agree to use the funds only to pay for eligible expenses such as food, housing, course materials, technology, health care, and childcare. Please log into the student portal and complete your certification today.

Your funds will be distributed based on the selections you made with Bank Mobile regarding your student account. If you did not make a selection for a specific funding method, your funds will be automatically issued via a paper check to the address we have on file, you may experience up to a 14 day delay in receiving the check due to the volume of demand.

Should you have any questions, please contact your financial aid office staff for assistance.

## \*\*T4 Eligible with Outstanding Eligibility Items:\*\*

## Dear Student,

We reviewed your 2019-2020 federal financial aid eligibility and determined there are outstanding items that must be resolved prior to our issuance of your Higher Education Emergency Relief Fund (HEERF) financial aid grant, as outlined in the CARES Act. Please contact the financial aid office to review your outstanding items, such as: completing verification or resolving a C Code or conflicting information. Students will have 90 calendar days from this notice to resolve outstanding items so that we may make a final determination of your eligibility.

South University scheduled the award based on your 2019-2020 FAFSA and resulting Institutional Student Information Report (ISIR) with your Expected Family Contribution (EFC) on the most recent ISIR we have on file. Your EFC is XXXXXX. As South University awarded all funds received to the student, your award was established based on your EFC on file. Once you have submitted the necessary information the financial aid staff will review and determine if there is a change in your EFC. Assuming your EFC does not change as a result of the outstanding information, you may be eligible to receive \$XXXXXXX in emergency financial aid funds. As there are outstanding federal student aid eligibility items, we cannot guarantee the award amount at this time.

Before receiving the emergency grant funds, you will be required to complete the CARES Certification Form in the student portal. Your confirmation is required before we are able to release the funds. The

confirmation ensure that you are aware the funds are for expenses related to the disruption of campus operations due to the COVID19 and that you agree to use the funds only to pay for eligible expenses such as food, housing, course materials, technology, health care, and childcare.

Your funds will be distributed based on the selections you made with your Bank Mobile student account. If you did not make a selection for a specific funding method, your funds will be automatically issued via a paper check to the address we have on file, you may experience up to a 14 day delay in receiving the check due to the volume of demand.

Should you have any questions, please contact your financial aid office staff for assistance.