Data Privacy Principles

Last Updated July 1, 2020

South University - Member, LLC is committed to the responsible use of information and protecting individual data privacy rights in connection with our provision of educational services by its schools, (collectively, “South University”, “we” or “our”). We strive to promote transparency through education initiatives, privacy principles and policies, and appropriate opportunities for choice, access, and correction with respect to personal information. We collect and maintain about prospective students, applicants, students, and alumni. South University employment records are not subject to these Data Privacy Principles (these “Principles”).

DATA PRIVACY PRINCIPLES

These Principles apply to personal information, including sensitive personal information that is collected, maintained, used, or disseminated in connection with the educational services offered by South University. In the event of a conflict between these data privacy principles and applicable law, such as the Family Educational Rights and Privacy Act (“FERPA”), applicable law will control. South University also, from time to time, may revise these Principles by posting changes on www.SouthUniversity.edu.

1. NOTICE
South University makes its Data Privacy Principles publicly known and publicly posts these Principles. South University also strives to make available general information about its privacy and data security practices through online privacy policies, privacy statements in student catalogs and other materials, and in the course of collecting personal information directly from the individual or obtaining authorizations involving the collection, use or disclosure of personal information.

2. CHOICE
South University strives to provide individuals with choices regarding the disclosure of personal information it maintains about them. Disclosures of U.S. educational records are made in accordance with FERPA and the FERPA policies published in the student catalogs by each of The South University’ educational systems. We also strive to provide choices to individuals in connection with the marketing of our educational offerings. Disclosures may be made without individual choice where required by law or legal process or where we believe disclosure is permitted by law and necessary to protect life or property.

3. USE AND DISCLOSURE OF PERSONAL INFORMATION
South University strives to limit its collection of personal information to that necessary for the promotion, offering, and administration of educational services and compliance with its legal, regulatory, and accreditation obligations. We also strive to limit internal access to and the disclosure of personal information consistent with the nature and sensitivity of the information and the job-related needs of individuals to access information. We also strive to ensure that there are safeguards for personal information handled by our vendors.

4. ACCURACY & RELEVANCY
South University strives to collect and maintain accurate personal information relevant to the purposes for which it is collected. South University recognizes, however, that errors may occur and offers individuals opportunities, where applicable, to request correction of personal information they believe to be inaccurate.

5. ACCESS & CORRECTION
South University strives, whenever practicable, to provide individuals, upon request and proper identification, with meaningful opportunities to review personal information it maintains about them and request correction of information they believe to be inaccurate. There may be limits on student access and correction rights. For example, confidential information submitted by other parties, such as financial aid information submitted by parents or confidential letters and recommendations (such as those relating to admissions, employment, job placement, or honors), may not be made available to student requestors. Similarly, if a record includes information about more than one person, only the information about the person requesting access may be disclosed.

6. SECURITY
South University strives to protect personal information that it collects, maintains, and discloses through the use of appropriate administrative, physical, and technical safeguards. In the event of a data security breach, we strive to notify affected individuals in a timely manner in accordance with applicable law, consistent with the conduct of our investigation and the needs of any law enforcement investigation of the breach.

7. PROTECTION OF SOCIAL SECURITY NUMBERS AND OTHER SENSITIVE PERSONAL INFORMATION
South University strives to provide additional safeguards for sensitive personal information, such as Social Security Numbers ("SSNs"). We attempt to limit the availability and access to full Social Security Numbers ("SSNs"). We also strive to protect the confidentiality of SSNs by limiting access to SSNs to those with a need for access, such as financial aid representatives and other users to which we decide should be provided access and by prohibiting unlawful uses of SSNs.

8. RETENTION
South University strives to retain personal information only for as long as is reasonably necessary to support of the purposes for which it was collected and in order to comply with legal compliance needs and accreditation requirements, recognizing that certain information such as student enrollment data and transcripts may be retained on a long-term basis so that such information may be available to support requests that the student may make in the future.

9. EDUCATION AND TRAINING
South University strives to educate and inform its employees, students, and others about the importance of privacy and data security and to promote privacy and data security best practices by its employees and students.

10. ONLINE PRIVACY
South University strives to protect the privacy of personal information obtained over the Internet and strives to apply these Principles and evolving standards to the online environment.

11. ACCOUNTABILITY
South University understands the importance of accountability to data security and safeguarding personal privacy. Violations of our privacy and security policies and procedures may result in sanctions up to and including termination of employment or vendor contracts, as well as potential legal remedies. If you have questions about these Principles or our privacy and security practices, please contact: sumarketingcompliance@southuniversity.edu.